

Assignment One: Who Is Your Customer And What Do They *Really* Want?

Hey folks . . .

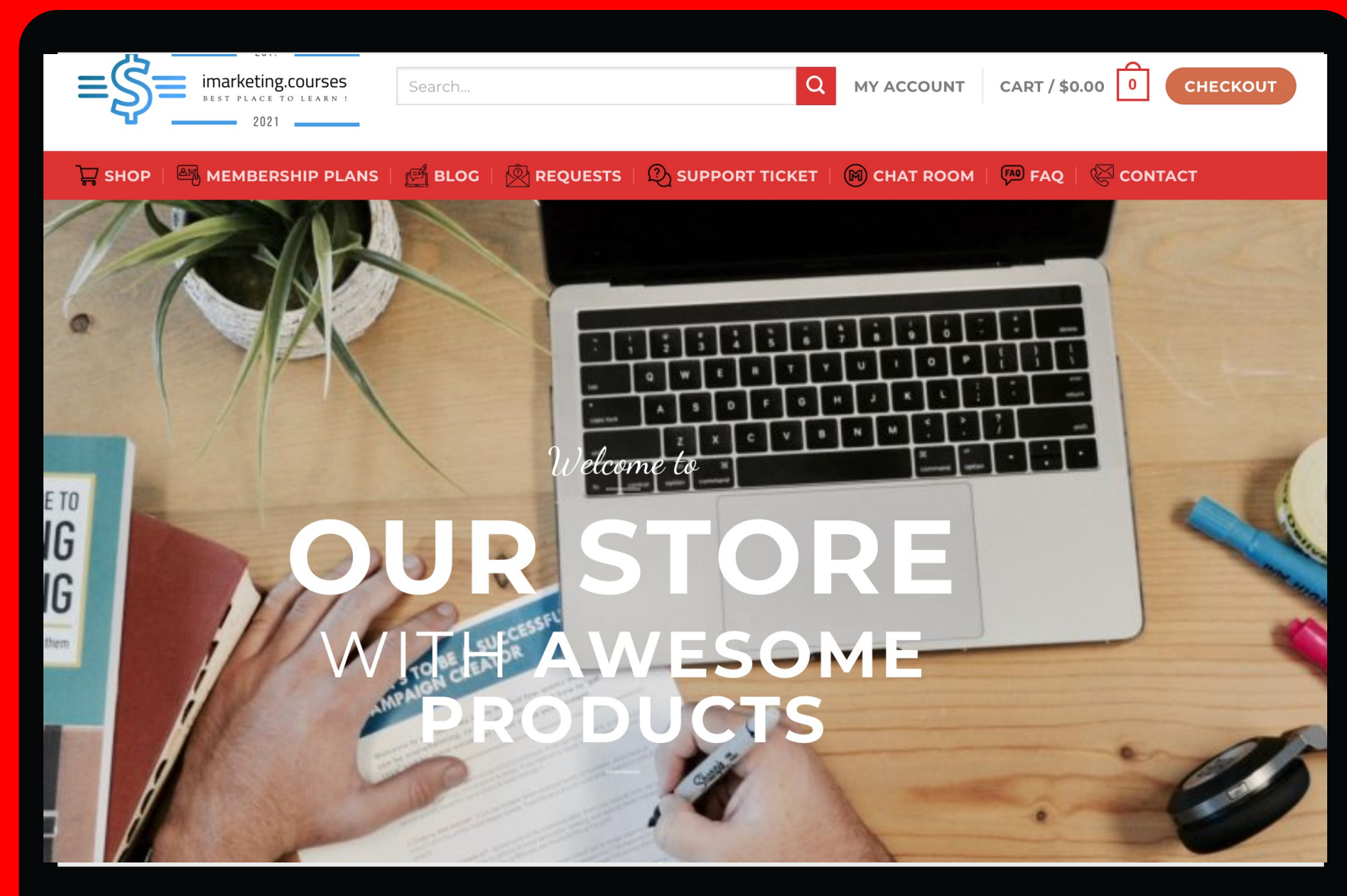
The goal of this worksheet is to give you *specific instructions* on how to come up with your Avatar/perfect customer. The VSL Workshop process Lou and I have put together is designed so each assignment builds on what came before. If you don't have your Avatar you're going to have a hard time coming up with your Big Promise. If you don't have your Big Promise you can't create your offer and . . . well, you get the idea.

SO TAKE THIS SERIOUSLY. Make sure you watch (and rewatch) the videos training and post your assignments in the comments section of the learning environment. We're going to put together some prizes for "fast actors" . . . so get off your butt!

A Couple Quick Notes . . .

1. Focus on ONE avatar for now. Yeah, yeah, I know "your product is for everybody" and you've got 15 different Avatars . . . Even if that's true (It's probably not) you'll learn a LOT more and will get a lot more done by focusing on ONE avatar and ONE perfect customer for now. You can go back and create different avatars and sales videos later if you want, but for now stick to one.
2. Our goal here is to "teach you to fish" and to give you a fish. That means that at the end of this process together you're both going to HAVE a finished Video Sales Letter AND you're going to know how to go back and create video sales letters pretty much On Demand and with a lot less struggle than most people have to deal with.
3. **You're collaborating with us on this course.** That means we WANT your feedback. If there's something you feel like you need (a particular cheat sheet, formula, template or process) in order to really make this stuff click, just post it in the comments of the learning environment and we and our staff will see about getting you taken care of.

Creating Your Avatar



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Creating badass and high converting sales videos is largely about EMPATHY. You need to be able to really get into the head and the heart of your market and figure out what makes them tick, what they REALLY want and what SCARES THE BEJEEZUS out of them so you can solve their problems.

I like to get REALLY specific with my avatars. (For instance, my Avatar for my “Text Your Wife Into Bed” product is named Jim. He’s 43 years old and has two kids. He has a job he doesn’t like very much, doesn’t see his wife as often as he’d like and longs for the days when they just had fun together. He finds his eye straying more and more as the years go on and wishes he knew how to ignite a real spark in his wife’s heart (and pants.)

Watch the videos for more detail on the theory behind all of this, but here’s your assignment.

Who Is Your Customer?

(Get as deep with this as possible. And don’t worry about “excluding people out.” The weird fact is that getting SPECIFIC increases your overall sales even to people who aren’t in your avatar group.)

To make this as easy as possible, I’m first going to list out the big questions we’re going to ask about your avatar and then I’ll tell you how to actually GET the information you’re looking for.

Step 1 - Demographics

Is your avatar male or female?

How old is he/she?

Is he/she part of a particular ethnic group? (Might not matter. Then again, it might.)

Step 2 - Psychographics

Is your avatar “liberal” or “conservative”?

Is your avatar religious or non religious? (Note: Niching a product for a religious market can be a great way to differentiate yourself.)

What PREJUDICES or preconceived ideas does your avatar have about your niche/topic?

Step 3 - DESIRE

What's the particular problem you're going to solve for your avatar? (If you don't have a product yet, you may want to hold off on this part.)

When it comes to your particular niche or problem, what does your avatar WANT? (*Ex. Back pain - to be free from pain. Make money - "more money than I need." etc.*)

OK, now DIMENSIONALIZE their desire. What do they REALLY want deep in their private hearts? What do they want that they wouldn't necessarily even admit to themselves or their closest friends?

(Ex. "A body that makes the skinny bitch at the gym choke on her tofu.", "Enough money and success to finally prove to my father in law that I'm worth something."

Remember the 7 deadly sins . . .

- Lust
- Pride
- Sloth (People are lazy - automatic results)
- Greed/Extravagance (Wealth/Status)
- Envy
- Gluttony (More than just food.)
- Anger (Revenge. Prove yourself better.)

NOTE - In the actual writing section we'll talk about how to use these "sins" in a "positive" way. But for now we need to get "dirty" in our thinking.

What FRUSTRATES them about getting what they want?
(Tried and failed before? Too “lazy?,” Low self esteem? Been ripped off?)

What SCARES your avatar about this particular problem? What HORRIBLE RESULTS do they think are going to happen if they stay on the path they’re on now or don’t solve their problem?

How To Find This Stuff Out . . .

OK, now it’s time to actually fill all this stuff in. Read through the questions a couple times so they’re really solid in your mind.

Then . . .

1. Rip off the “Competition.” (I don’t really believe in competition. I believe in partners. But that’s another topic.)

Go to <http://www.clickbank.com> and click the “marketplace” tab at the top. Dig around and find the top 5 products (sorted by Gravity) in your niche or that solve problems very similar to yours. It doesn’t need to be a product selling the SAME THING as you, but it’s got to be something that addresses the same core desire or problem. (So the top “Weight loss” products out there. The top “Get your Ex Back” products. Etc.

Analyze their copy (or watch their video). What CORE desires are they hitting over and over again? Which of the “deadly sins” are they appealing to (even in a subtle way?) What desires do you feel welling up in yourself as you watch or read their copy?

2. Fish Where The Fish Are.

The great thing about the internet is there are blogs and forums for EVERY possible niche out there. Do a web search for forums and blogs related to your niche. For forums, pay particular attention to the “Sticky” topics and the topics with a LOT of comments. This is a great way to get a feel for sex and general age of your market (even if they don’t say their ages) as well as the hopes and fears that plague them.

3. Actually TALK to A Person In Your Niche (OMG SCARY!!)

OK, this is a bit hard for some folks but it's SO worth it. If you KNOW someone in your niche with your particular problem just call them up and have an intimate conversation. You'll be amazed at how easily they open up. (Promise them you won't use their name in anything you write.)

4. If YOU are a member of your niche, have a friend interview YOU.

You need to go deep and you need someone who can ask you deep questions. I recommend you find someone else in the course to ask you since they'll know what they're doing.

5. EMPATHY Exercises.

OK, this is kind of advanced mojo but it's what I do, what Jeff Walker does and what a lot of top marketers do. Basically, I you need to just take a deep breathe and IMAGINE what it's like to be your Avatar.

Putting It All Together

OK, now it's time to take all this and create a real "character" for your Avatar. You want to make this (as much as humanly possible) into a living, breathing person.

Give him/her a name. Write out how old they are, how many kids they have, and get a really solid idea of them as a person. Heck, you may even want to go out and find a picture of somebody who "fits the bill" to tape up near your computer. Sounds hokey, but it works really well.

Once you've done all that we'll get into the BIG PROMISE and BIG IDEA of your Product and your sales video.

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